

ENTERPRISE IT MODERNIZATION

Digital Workplace

Physical boundaries no longer define today's workplace. More and more, we are becoming a distributed workforce. At Leidos we understand that employees need IT in order to be productive anytime, anywhere – which includes the right functionalities to collaborate as effectively as a team would in an office environment. And of course, security is paramount as IT endpoints are vulnerable to exposure for the entire enterprise.

As more and more users work remotely, Digital Workplace focuses on leveraging technologies, high-speed network, and rapid delivery capabilities to significantly improve IT delivery and enable end-users to securely complete their missions wherever they are. Leidos provides distributed IT for a distributed workforce through solutions encompassing telecommuting, collaboration tools, voice commands, and IoT integrations.

OUR APPROACH

We focus on mission-centric solutions to enable our customers to do their jobs better, faster, and more efficiently. Just as each customer's workforce and mission is unique, Leidos develops custom, holistic solutions to apply the right technology where it will make the greatest impact.

Our Digital Workplace team works with technology providers, original equipment manufacturers (OEMs) and a strategic supply chain to understand the new and emerging technologies available in order to enable a distributed workforce. We then pair that expertise with a deep understanding of our customers' missions, goals, and constraints to create a value-driven innovation system.

As the number one contractor on Washington Technology's Top 100 list, we pull from experience on more than 2,000 active programs to apply technologies we have seen first-hand enhance collaborations and enable an efficient Digital Workplace. Plus, we maintain a continual focus on research and development to investigate the latest trends and more advanced technologies evolving the office of the future.

OUR CAPABILITIES

TELECOMMUTING

Virtual teleconferencing has come a long way since its inception, and we have identified user-friendly, cost-effective, and privacy-enabled solutions for remote workers.

COLLABORATION OPTIONS

We understand the different requirements and expected outcomes of a huddle space versus a conference room, and optimize collaboration tools — such as Office 365, Google Docs, and Slack, with the physical workspace accordingly.

IoT INTEGRATION & VOICE COMMANDS

We utilize IoT, including virtual assistants, lighting, glass frosting, and vibration prevention to reconfigure conference rooms and office spaces based on user preferences and privacy requirements. Leveraging tools such as Amazon Echo, we design low-touch methods to set up conference rooms for laptop projection or Skype meetings automatically.

CYBERSECURITY

As employees, devices, and data are less centralized, security becomes even more critical. Our comprehensive cybersecurity services allow customers to maintain the confidentiality, integrity, and availability of critical IT systems and data and operate securely within a Digital Workplace.

END-POINT MANAGEMENT

No matter the device, we understand the need to securely access data on the go. Leidos offers device-agnostic end-point management so users have the flexibility and security to accomplish necessary tasks wherever and whenever.

PROVEN SUCCESS

Leidos has worked with several customers on unique Digital Workplace solutions, including:

NASA Jet Propulsion Laboratory: Leidos managed the desktop and computing environment, including office of the future capabilities. For example, we worked with the customer to prototype using Amazon's Alexa to simplify a room's setup for presentations. The system responds to voice commands and automatically sets the room up for laptop projection, adjusts lighting, and turns equipment on and off. We also rolled out a fully integrated and automated catalog for end users to request new laptops, accessories, and cloud computing resources.

U.S. Department of Housing and Urban Development (HUD): Under the HUD Information Technology Services (HITS) contract, Leidos is delivering secure, reliable solutions built for a mobile workforce collaborating across multiple platforms and systems. Our services include project/program management, operations and maintenance, and performance enhancement of HUD common core infrastructure, applications, webcast, and VTC capabilities.

Alcohol, Tobacco, Firearms, and Explosives (ATF), Drug

Enforcement Agency (DEA), and U.S. Marshals Service: Under the Enterprise Standard Architecture IV (ESA IV) contract, Leidos managed IT services including mobile infrastructure support, mobile device management, help desk, end user services, and tiered pricing print services. We also migrated Office 365 to the cloud, with administration of Skype, Exchange, and SharePoint.

Confidential Federal Customer: Leidos partnered with one of our key Federal customers to move from reactive operation and maintenance (O&M) of enterprise printers to a preventative O&M implementation. We collaborated with stakeholders including security, vendors and adjacent contractors to develop a comprehensive conversion plan. Leidos quickly implemented our Zero-Touch solution which eliminated the need for end users to request printer consumables, printer maintenance and service repairs. The result was a significant decrease in the number of printer-related incident tickets which translated into more time to mission for the end customers.

WHY PARTNER WITH LEIDOS?

Technology is constantly evolving, and it will continue to evolve as more organizations move toward a larger distributed workforce. Leidos understands this evolution and focuses deliverables on mission outcomes, not end points. Working across the civilian, defense, intelligence, and commercial communities, Leidos builds Digital Workplace solutions that match an organization's needs and budget. We help bridge any gaps between mobile devices, traditional and digital workspaces, applications, and data to accelerate the transition to an integrated and efficient office of the future.

NEXT STEP

The office environment continues to transform into a digital workplace. At Leidos, we help organizations configure the "Office of the Future" that works for their mission requirements and their users. Contact our IT modernization experts to discuss what's next for your office environment.

FOR MORE INFORMATION

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FEATURES AND BENEFITS

- ▶ IT solutions that enable customers to focus on their mission, wherever their employees are located
- ▶ Seamless, secure transitions among devices, workspaces, applications, and data
- ▶ Holistic approach brings the right technology to match customers' missions and goals
- ▶ Increased collaboration across organizational and geographic boundaries
- ▶ Data- and user-centric enterprise: Create connections across people and end points, no matter the device
- ▶ Office of the Future environments that spur innovation and collaboration
- ▶ Tailored, multi-channel support options to match a user's ideal consumption and empower users with individualized paths to solutions