

# ENTERPRISE IT MODERNIZATION

# Mobility

As we become a more distributed workforce, mobility is essential for secure, always-on connectivity. Technology users now demand secure access to systems and networks from nearly anywhere. As technology becomes more mobile, enterprise IT must follow suit. Leidos helps customers develop a mobile-first architecture in order to manage not only the mobile devices but the security and infrastructure to make mission-critical systems available on-the-go.

There are a diversity of mobile devices in the government and commercial ecosystems, and no matter what device is selected, it's important to provide users with seamless device management, service delivery, application delivery, and quite importantly security.



## OUR APPROACH

Leidos creates turnkey solutions to optimize customers' uses of mobility across their enterprises. We recognize that today's workforce is no longer tied to an office, but instead employees are constantly on the move, whether that means going from conference room to huddle space, operating room to lab, or traveling to locations around the globe. Leidos provides holistic solutions that enable employees to access to all the tools and data needed to do their jobs, wherever and whenever.

Leidos' approach to mobility solutions encompasses the management, delivery, and security for all types of mobile devices. We empower end users to maintain focus on their missions by delivering mobile services, support, and applications that allow seamless access to data anytime and anywhere. We then provide security and monitoring services, so organizations have a full view into where, how, and what data employees are connecting to the enterprise. With this infrastructure in place, Leidos provides customized support based on location. And as the mobile workplace evolves, so do our solutions. We are continually investigating more advanced workplaces and focusing on research and development in order to offer the most up-to-date technologies to our customers.

## OUR CAPABILITIES

### MOBILE DEVICE MANAGEMENT

No matter the device or carrier, we make mobility turnkey and cost-effective. We help manage fulfillment, upgrades, ongoing usage, optimization of carrier engagement, and billing so that users can focus on their tasks at hand.

### SERVICE DELIVERY

Service to mobile devices shouldn't get in the way of the mission. That's why we offer multi-channel, 24/7 support that matches a user's needs and extends productivity, security, and efficiency.

### APPLICATION DELIVERY

Today's always-on workforce needs access to more than just email on mobile devices. We leverage evolving enterprise applications to create mobile-friendly solutions so that users have seamless, secure access to all necessary data in order to focus on their mission anytime and anywhere.

## INFRASTRUCTURE & SECURITY

As a recognized leader in cybersecurity, we excel at visibility, management, and monitoring of mobile devices. Leidos helps the enterprise know where its mobile devices are, how they are connecting to the enterprise, and what type of work is being done with them. Not only does this bolster security and prevent data loss, it also helps automate notifications and optimize usage based on geographic location.

## PROVEN SUCCESS

Leidos has worked with several customers on customized mobility solutions, including:

**NASA Jet Propulsion Laboratory:** Leidos managed the desktop and computing environment, including mobile capabilities. For example, we rolled out a fully integrated and automated catalog for end users to request new laptops, accessories, and cloud computing resources.

**Leidos:** Working with our own Chief Information Office, Leidos has made mobile access for employees a priority. We use a Mobile Device Management platform to secure iOS and Android devices, secure mail, secure apps and mobile content. Leidos employees can securely access and save company data on their mobile device.

**Confidential Federal Customer:** Leidos identified a critical need for tablet computing in secure spaces for one of our Federal Community customers. Our team partnered with the customer including Security, the tablet vendor and other stakeholders to develop a pilot. Once we received authorization to proceed we quickly acquired, configured and deployed the tablets into the pilot environment. Leidos drove a successful result by providing senior leadership instant access to their critical data at any time.

**Department of Defense:** As military systems become more complex and changes to those systems occur more frequently, there is a real need to have timely and accurate documentation available to the warfighter, and mobile devices are a key technology to deliver this information to the warfighter, no matter their location or assignment. Leidos developed Library of Applicable Documents (LOAD) as an application that stores, organizes and displays content tailored to the users' needs. Content is delivered to mobile devices from a secured server where it is initially collected, stored, and updated.

**Federal Trade Commission:** We transform online customer experience – helping more than 2 million users on FTC's IdentityTheft.gov with their identify theft concerns since its launch in January 2016. The mobile and tablet-friendly site allows consumers to report identity theft complaints and securely access a free, personalized guide to recovery that helps streamline many of the steps involved.

## WHY PARTNER WITH LEIDOS?

Many organizations want to leverage the latest in mobile technologies but are faced with security and infrastructure challenges. Typically, employees adopt technologies for personal use well before they are approved for professional use. Leidos' recognized leadership in cybersecurity as well as mission-centric enterprise IT allows us to create a secure, mobile environment with necessary encryption, authentication, and data protection. We bring an in-depth understanding of endpoint device security paired with network security and IT delivery services to support the ongoing transition to a mobile workforce and deliver a comprehensive mobility solution.

## NEXT STEP

As the workforce becomes more distributed, mobility will become increasingly important for civilian, defense, intelligence, and commercial organizations. Leidos goes beyond simply delivering smart phones and laptops to enable our customers to have secure, always-on access to data and applications when and where it is needed. Contact our IT modernization experts to discuss a mobility solution that is right for your organization.

## FOR MORE INFORMATION

[infrastructure@leidos.com](mailto:infrastructure@leidos.com) | [leidos.com/enterprise-it-modernization](https://leidos.com/enterprise-it-modernization)

## FEATURES AND BENEFITS

- ▶ Extended productivity, security, and efficiency through mobile devices
- ▶ Customer-specific assessment to build a mobile solution that balances an organization's needs for security and always-on access
- ▶ Increased collaboration beyond the traditional office setting
- ▶ Dynamic security solutions to incorporate geolocation, network, and device type into security settings
- ▶ Combined expertise in cybersecurity and enterprise IT services to build holistic mobility solutions