Mission Support

INNOVATIVE SOLUTIONS TACKLE DEMANDING CHALLENGES

Leidos serves a wide range of government agencies in the areas of civil, defense, health, and the Intelligence Community. Through our years of direct support to these agencies, we have developed a robust understanding of our government customers and the ability to provide innovative solutions to their most demanding challenges. Mission Support provides solutions in areas such as contract transition, program execution, and staffing and workforce management.

Contract Transition

Proven Startup, Transition, and Transformation[SM] (StarTT[SM]) methodology to transfer as-is operational responsibility from the incumbent contractor to Leidos with minimal disruption to operations and no loss of mission effectiveness.

StarTT is a critical part of our overall service delivery model, and our proven framework provides strategies and processes that facilitate performance excellence. We use a program start-up matrix to identify and assess the readiness of program start-up and execution and prioritize transition tasks and timing.

Program Execution

Our Resource Management System (RMS) is a "cradle to grave" tool for overall program execution—from developing the initial staffing plan to managing program transition and execution, through contract closeout to ensure accurate knowledge transfer.

RMS is a complete program management toolkit that automates critical processes and operational workflows and provides near–real-time transparency into staffing, deliverables, and program performance. It cost-effectively enables program stakeholders to monitor performance-leading indicators, implement control measures, and provide complete transparency into contract performance. RMS allows Leidos program managers, functional leads, and staff to collect program data, analyze trends, and efficiently and proactively take action on issues.

Staffing and Workforce Management

Effective workforce staffing and management can be particularly challenging for Leidos' government customers, with requirements for 24/7 staffing, frequent surge support, and special clearances; competition with commercial industry for skills that are complex and in demand; the need to recruit qualified personnel for relocation to dangerous or remote locales; and compliance with government and union regulations.

To meet these challenges, Leidos has developed R^{3}ISE—our proven integrated methodology for predictive ongoing program planning, timely recruitment, and onboarding, and retention, to ensure a program fully staffed for mission operations and right-sized for cost efficiency. Our programs also leverage our internal HR processes, tools, experience, expertise, and best practices for the benefit of our customers.

About Leidos

Leidos is a Fortune 500® information technology, engineering, and science solutions and services leader working to solve the world's toughest challenges in the defense, intelligence, homeland security, civil, and health markets. The company's 32,000 employees support vital missions for government and commercial customers. Headquartered in Reston, Virginia, Leidos reported annual revenues of approximately $10.19 billion for the fiscal year ended December 28, 2018.

StarTT utilized on
100+ contract transitions

Resource Management System successfully supported
120 programs
over three years

Security Service Center manages clearances of over
13,000 cleared employees

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