

How Technology Creates A First-Class Airport Experience

1 EASY NAVIGATION

Whether the traveler is using personal or public transportation, a smartphone app determines the best route to the airport and provides directions.

2 SAFETY AND CONVENIENCE

As the traveler nears the airport, the app notifies her airline and pulls up the boarding pass. Before entering airport property, the vehicle drives through a VACIS® XPL checkpoint, which screens for explosives and other threats.

3 WAYFINDING

Once at the airport, the app guides the traveler to the most convenient self-service baggage drop kiosk.

4 SELF-SERVICE BAGGAGE DROP

Reveal8, a 3-D imaging detection system, inspects the traveler's luggage for prohibited items. Once baggage check is done, the app resumes wayfinding and guides the traveler to an expedient security checkpoint.

7 CONNECTIVITY AND CUSTOMER SERVICE

After taking advantage of retail offers, the traveler is seated at her gate and enjoying free, fast, and reliable Wi-Fi. As she awaits boarding, she can order food or drinks for delivery.

5 PROGRESSIVE SECURITY

A moving walkway takes the traveler through an unmanned security checkpoint, which uses radio waves and other low-impact technologies to detect potential hazards.

6 PERSONALIZED EXPERIENCE

Based on the traveler's preferences, the app sends personalized retail offers in addition to continuous flight and gate updates. The traveler can also use the app for special requests or additional wayfinding.

8 SEAMLESS BOARDING

The traveler enjoys faster boarding and embarks on her journey by simply walking through an automated portal.